



Aims

- Improve well-being through service integration
- Promote community-based services to provide information, care and support
- Be proportionate to need
- Comply with the Social Services and Well-being Act (Wales) 2014



Partners

- Cardiff and Vale University Health Board
- City of Cardiff Council
- Vale of Glamorgan Council
- Care Provider Sector
- Carers
- Citizens using care and support services
- Third Sector

Priorities

Older people with complex needs and long-term conditions



People with learning disabilities /autism



Carers



Integrated family support services



Children with complex needs due to disability or illness



Key outcomes for 2016-17:

Population Needs Assessment (PNA)

We carried out a review of the care and support needs of our citizens, listening to residents and local professionals, reviewing information on existing services and population data.

The work identified a number of priorities within our communities in relation to:

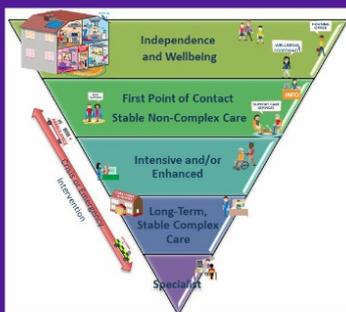
- ★ **Care and Support Needs**
- ★ **Prevention Issues**
- ★ **Sharing assets**

Perfect Locality Specification

We have developed a specification outlining a holistic, community-based approach to improving the well-being of people who live locally. Initial objectives include improving community resilience by enabling community participation and volunteering.



Joint Commissioning for Older People's Services



Older People with complex needs and long term conditions including dementia are a key priority group of citizens where services might be more integrated around their needs. Together a new strategic statement of intent has been developed: "Me, my home, my community". A service model for older people has also been agreed to help inform plans to establish a pooled budget for care accommodation.

This work will provide the foundation for how we commission older people's services across the region over the next 5 to 10 years, including the pooled budgets we are in the process of establishing for care home accommodation functions by April 2018.





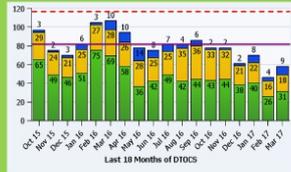
Key outcomes for 2016-17 cont'd



Frail Older People

The Partnership's Home First Plan is aimed at expediting the progress of citizens using acute and / or long term care services.

The ICF has focused on providing various initiatives to Older People, helping to reduce the number of patients delayed to a maximum of 82 every month. These include:



Accommodation Solutions

- 532 referrals received;
- 221 hospital discharges assisted (of which 116 were Delayed Transfers of Care);
- 39 new users provided with step up / step down accommodation.

Residential Discharge to Assess Service

- 63 individuals provided with access to re-ablement support in a residential setting to regain and maintain independence.

Additional Home Care

- 103 citizens provided with additional home care support

Integrated Discharge Service

- 214 new packages of care facilitated;
- 53 delayed transfers of care assisted.

Intermediate Care Fund (ICF)

This fund has been used to drive and enable integrated working between our partners, focusing on 5 key priority areas

Disability Futures Programme

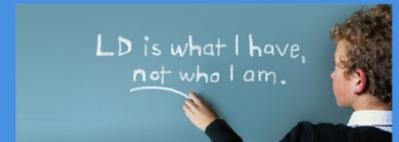
This programme is based upon home first principles and takes a collaborative approach to developing integrated services. It focuses on 4 key areas:

- early intervention and prevention;
- services for children and young people with complex needs;
- services for adults with learning disabilities;
- services for parents with a learning difficulty.

Initial outcomes:



- 158 children supported;
- 381 parents accessed advice and support;
- 5 social enterprise pilots supported;
- £117,192 cost avoidance from supported accommodation;
- 94% of families feel more confident and less isolated.



Capital



A range of capital developments to help support delivery of integrated services across the region.



Wales Community Care Information System (WCCIS)

This system will enable the safe sharing of information and help to deliver community-based care and support for people across Wales.



Autism

A programme of work to integrate services for people with Autism has been initiated.





Prevention

Creating sustainable services through prevention and early intervention.

First Point of Contact and Independent Living Services

ICF funding has been used to support the development of this Cardiff-focused initiative, helping to provide information, advice and assistance to citizens and staff.

- 28,228 calls received
- 3,846 home visits undertaken
- £4.289m accessed for citizens via income maximisation
- 1,347 people helped to remain at home via increased volunteering to address social isolation.



The Partnership continues to support the work of DEWIS Cymru, a new web based directory that enables public access to resources.



Over 1,000 resources recorded for Cardiff and the Vale of Glamorgan

Single Point of Access

This service provides signposting, information and advice on a range of health, local authority and third sector services for the Vale of Glamorgan Council and wider UHB area.

- 98,007 calls received for District Nursing services
- 7,241 Triage Team referrals received
- 429 hospital discharges facilitated
- 114 people assisted by Third Sector brokerage service.



Dementia Friendly Communities



Raising awareness and understanding amongst citizens regarding prevention and support.

Social Enterprises and Co-operatives



The Partnership held a workshop to demonstrate the impact which these developments can have in empowering people to stay active and healthy.

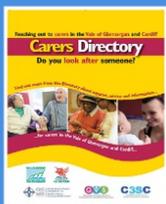
Carers and Families



Carers

A Carers Engagement Project has been established to consult with carers of all ages to identify a model for carer engagement.

Specific emphasis is being placed on the identified need to to develop engagement with young carers.



Integrated Family Support Team

This team seeks to reduce the level of risk and ensure positive outcomes for the most vulnerable children wherever possible. A joint, region-wide service is already in place with a pooled budget of £568k since 2012-13. This year, the team assisted 539 children to remain at home with their families.

